



UNIVERSITY  
*of* HULL

London

## University of Hull, London Refund Policy Pre-Arrival in UK/Enrolment

x – non-refundable  
✓ – refundable

Reason	Reg Fee	Deposit	Tuition Fee (#1)	Insurance Fee (if applicable)
Where a student receives a Visa rejection				
Standard visa refusal (any visa refusal not including the items below)	✓	✓	✓	✓
Due to Immigration Authorities error (#2)	✓	✓	✓	✓
Due to University processing error	✓	✓	✓	✓
Due to suspected fraud or misrepresentation or ignoring University visa advice/UKVI requests (#3)	x	x	x	x
Where a student withdraws from their course before arrival				
Withdrawal in writing within 14 days after payment (cooling-off period)	✓	✓	✓	✓
Due to exceptional circumstances (#4)	Subject to your own insurance claim	Subject to your own insurance claim	Subject to your own insurance claim	x
With no exceptional circumstances and having been issued with a CAS	x	x	x	x
If a student withdraws (prior to issue of their CAS)	✓	✓	✓	✓
If a student defers (after issue of their CAS) and then withdraws	x	x	x	x

**More info:** [london.hull.ac.uk](https://london.hull.ac.uk)



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Reason	Reg Fee	Deposit	Tuition Fee (#1)	Insurance Fee (if applicable)
Where a student is refused a CAS/CoE by University				
Where a student can't achieve the academic entry requirements on the conditional offer	✓	✓	✓	✓
Due to misrepresentation (at University's reasonable judgement) of personal circumstances	✓	✓	✓	✓
Due to suitability/credibility concerns following interview by University e.g. level of English or course aims	✓	✓	✓	✓
Where a course is cancelled by University				
An alternative study plan is accepted then subsequently cancelled by the student	x	x	x	x
An alternative study plan is offered which is rejected by the student	✓	✓	✓	✓
Where it is not possible to offer an alternative study plan suitable for student	✓	✓	✓	✓



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### **Accommodation**

**Where the student also has accommodation with or through University's partner, any refund of the accommodation fees will be payable in accordance with the refund policy set out in the Residential Licence Agreement.**

(#1) Including any additional course fees e.g. Laboratory fee or Art & Design fee.

(#2) An administrative appeal with Immigration Authorities must be submitted to enable a refund.

(#3) Fees and monies paid may be forfeited where documents have been assessed and approved by the University before your CAS is assigned to you and you subsequently use or share different or alternative documents with UKVI and visa refusal is linked to those alternative or different documents.

(#4) Exceptional circumstances for withdrawal are at the discretion of your insurance company and may include illness which prevents the student from studying & close family bereavement. Evidence will be required.

In instances where the University suspects fraud or misrepresentation by the student, the University shall act reasonably in making such judgement or decision and the student will have 30 days from our decision to appeal that decision (but you will need to provide such other reasonable evidence to support your claim).

In the event a student is temporarily or permanently excluded from their course or the Centre, no refund will be made of fees (whether paid or payable) and fees in lieu of notice will be charged. Students must provide the University with copies of any letters, notices or documents from UKVI relating to any refusal, administrative review or otherwise, within 48 hours of their receipt, if a refund is requested.

We aim to make any refunds within 28 days of receiving full refund paperwork (unless you withdrew within the cooling off period in which case the refund will be made within 14 days) – Bank charges pertaining to any refund will be payable by the beneficiary. Refunds can only be made to the original fee payer and original account.



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## University of Hull London Refund Policy Post-Arrival in the UK/Enrolment

x – non-refundable  
✓ – refundable

Reason	Deposit	Tuition Fees for Current Term/ Semester	Tuition Fees for Next Term/ Semester	Tuition Fees for Future Terms/ Semesters
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Student withdraws from their studies at any time after entering the UK and/or after the first day of their first term

Due to exceptional circumstances (#1)	Subject to your own insurance claim	x	Subject to your own insurance claim	Subject to your own insurance claim
With no exceptional circumstances	x	x	x	x
Unable to progress to next stage of study /programme due to failure to achieve stated pre-sessional outcome level	x	x	x	x

University withdraws or terminates the student's studies due to any of the following

- Serious misconduct
- Attendance issues (other than for material medical reasons)
- Academic performance
- Misrepresentation of personal circumstances
- Non-payment of fees

x x x x

Due to you claiming asylum

We reserve the right to retain all fees paid and require you to pay all future tuition fees if you claim asylum and you subsequently withdraw from (including before enrolling) or do not attend your studies – this will depend on the circumstances of your specific case.

**More info:** [london.hull.ac.uk](http://london.hull.ac.uk)



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### **Accommodation**

**Where the student also has accommodation with the University's partner, any refund of the accommodation fees will be payable in accordance with the refund policy set out in the Residential Licence Agreement.**

(#1) Exceptional circumstances for withdrawal are at the discretion of your insurance company and may include: illness which prevents the student from studying and close family bereavement etc. Evidence will be required.

In the event a student is temporarily or permanently excluded from their course or the Centre, no refund will be made of Fees (whether paid or payable) and Fees in lieu of notice will be charged. Students must provide University with copies of any letters, notices or documents from UKVI relating to any refusal, administrative review or otherwise, within 48 hours of their receipt, if a refund is requested.

We aim to make any refunds within 28 days of receiving full refund paperwork – Bank charges pertaining to any refund will be payable by the beneficiary. Refunds can only be made to the original fee payer and original account.